To: stlaire.christie@epa.gov[stlaire.christie@epa.gov]; Harrison,

Melissa[Harrison.Melissa@epa.gov]

From: Claire Ninde

Sent: Thur 8/13/2015 2:23:02 PM Subject: RE: Q's in search of A's

Christie,

Thanks for this update. I do see that a lot of this has been filled in with responses but all of the questions we submitted from the call center are still missing answers. I assume we are going to address how to get these answers today at JIC meetings. Should we separate out what still needs to be answered?

Claire

----Original Message-----

From: StClair, Christie [mailto:StClair.Christie@epa.gov]

Sent: Wednesday, August 12, 2015 9:15 PM

To: Harrison, Melissa < Harrison. Melissa @epa.gov>; Claire Ninde < CNinde @sjbhd.org>

Cc: Mylott, Richard < Mylott.Richard@epa.gov>; EOC Public Information

<EOC_Public_Information@epa.gov>; StClair, Christie <StClair.Christie@epa.gov>

Subject: Q's in search of A's

Melissa and Claire, here are the items we've gathered that we need answers on. For simplicity I'm including a bunch of things in this one email:

- getting reporters better access and info
- Q&As we need to get answered, vetted and then pre-approved so we can quickly respond to incoming requests (we've drafted answers for some items already)
- Q&As for Fact Sheets (will also be used as needed for media requests)
- Current media requests we need answered

Rich and Jen/John - Rich kicked some serious butt on our Q's today. I can't tell you how truly grateful we are. If any of you have capacity to start drafting in answers - or can tap people who can - that would be hugely appreciated. Just respond to this thread so we don't duplicate work.

Gnight, everybody.

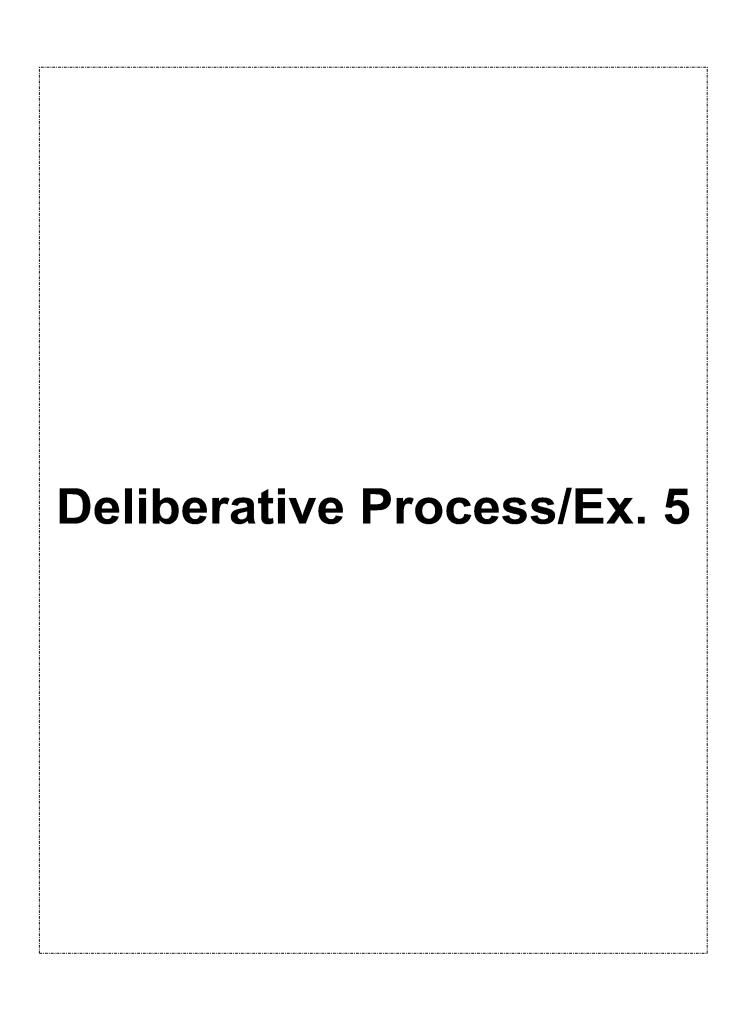
Christie

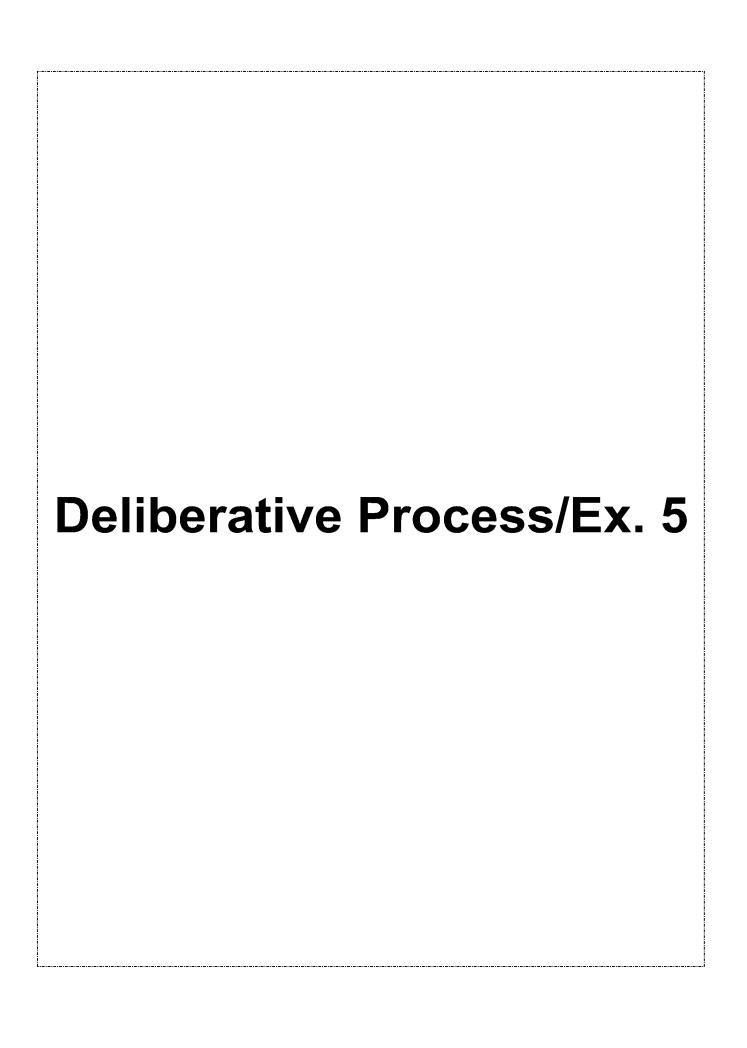
MEDIA HANDLING

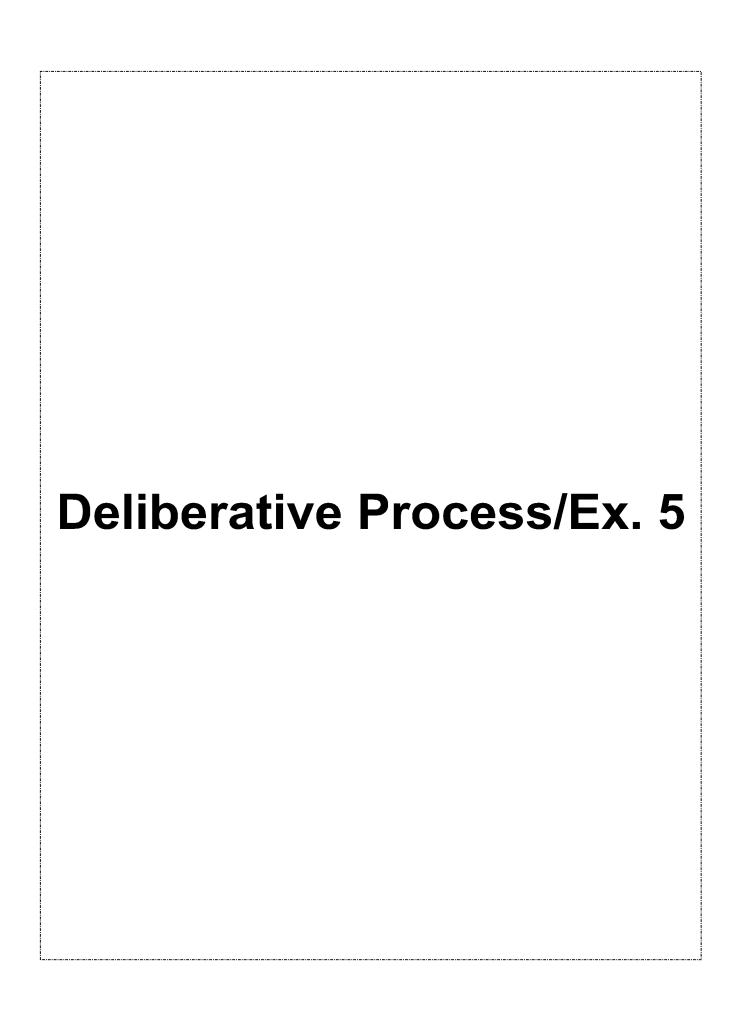
- 1. One-on-one interview requests Can we set up "call time" or a process for setting these up?
- 2. Behind the scenes access (1) going out with work crews (2) JIC/UAC tours

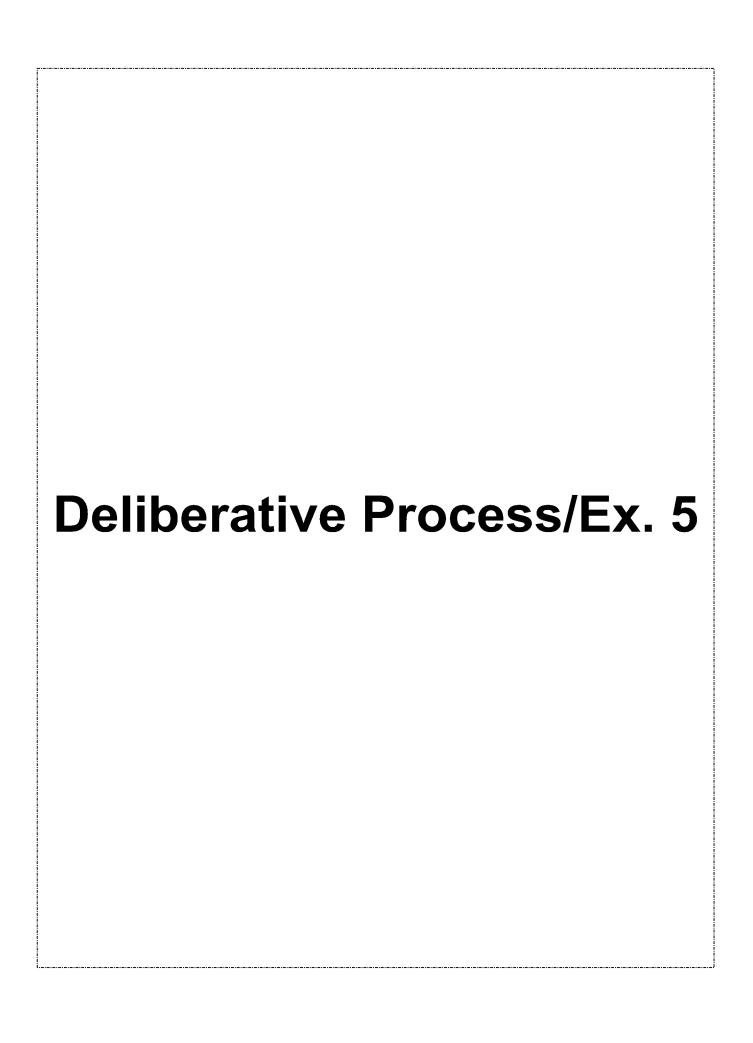
Q&A's FOR FACT SHEETS AND MEDIA RESPONSES

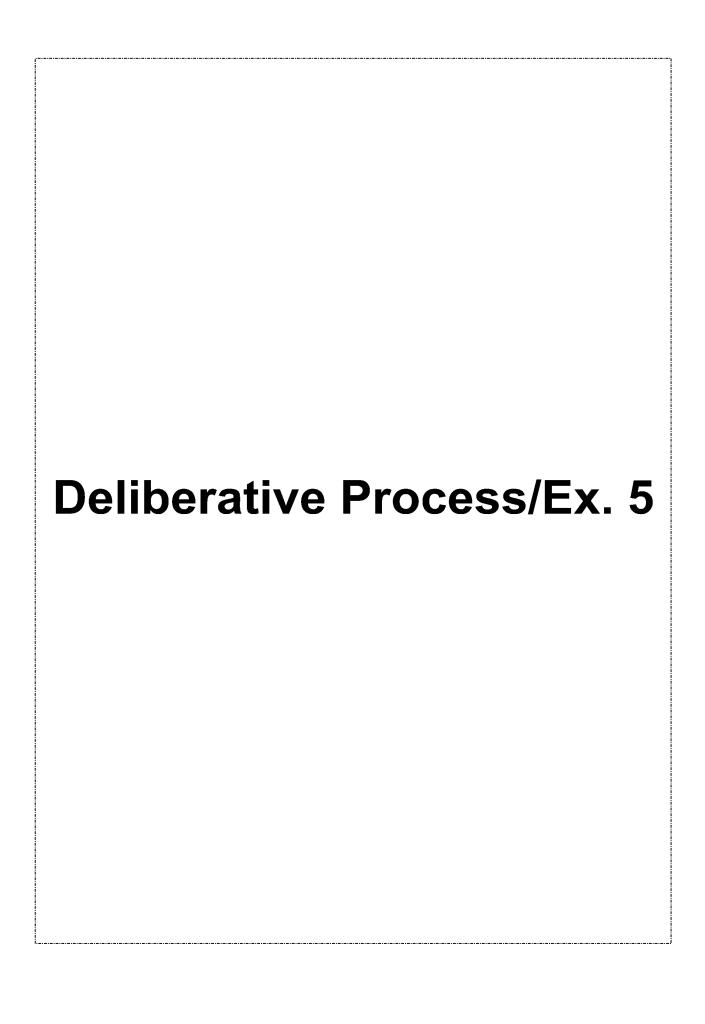
Deliberative Process/Ex. 5

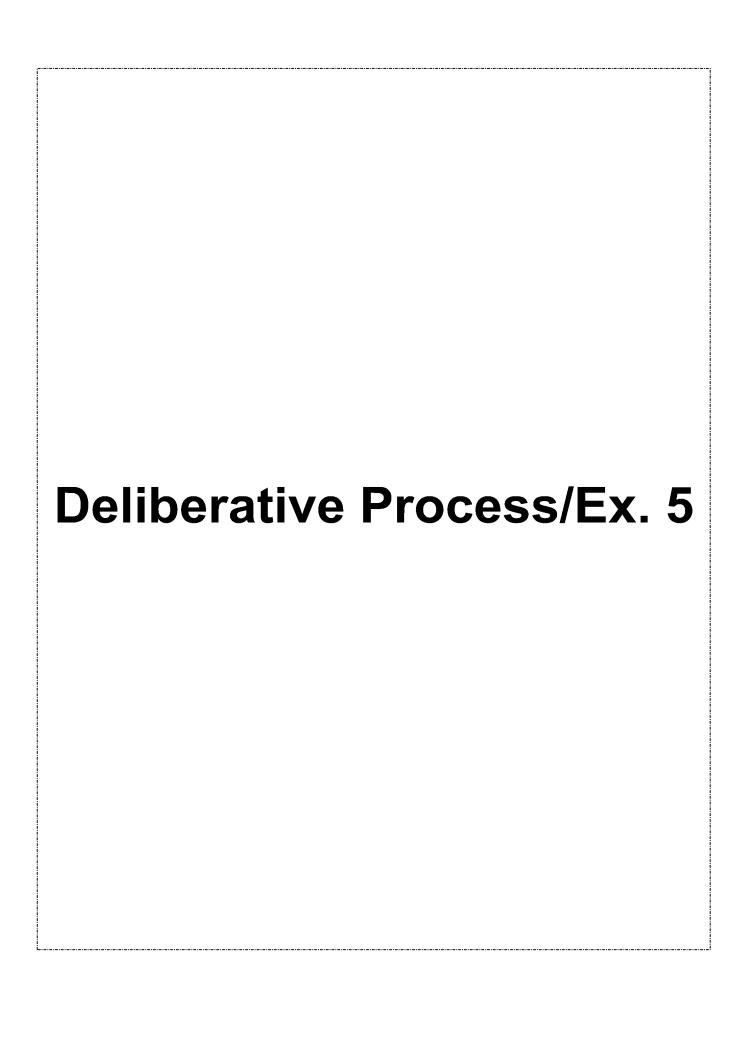


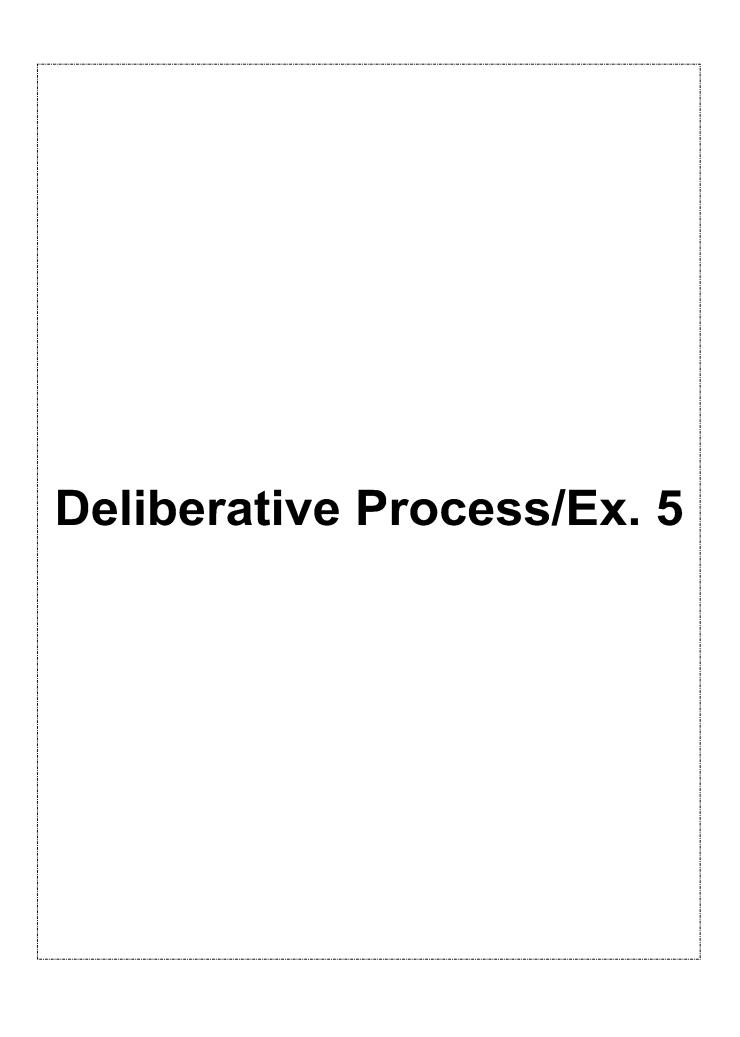












Deliberative Process/Ex. 5